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I. Overview

You can search our online Medical Cost Estimator in multiple ways. If you know what you are looking for, you can enter information in the tool bar at the top of the screen. If you are having trouble finding what you need, you can use the “Medical Cost Estimator” button on the home page direct you through the process.

NOTE: The Medical Cost Estimator tool is best viewed using the current versions Google Chrome, Safari, or Firefox web browsers. If you are using Microsoft’s Internet Explorer™ (IE), please change your browser to access the Medical Cost Estimator. Click on any of the following links to update your web browser:



Mozilla Firefox
Download [Mozilla Firefox](#)



Safari
Download [Safari](#)



Google Chrome
Download [Chrome](#)

The next pages will show you how to access the Medical Cost Estimator.

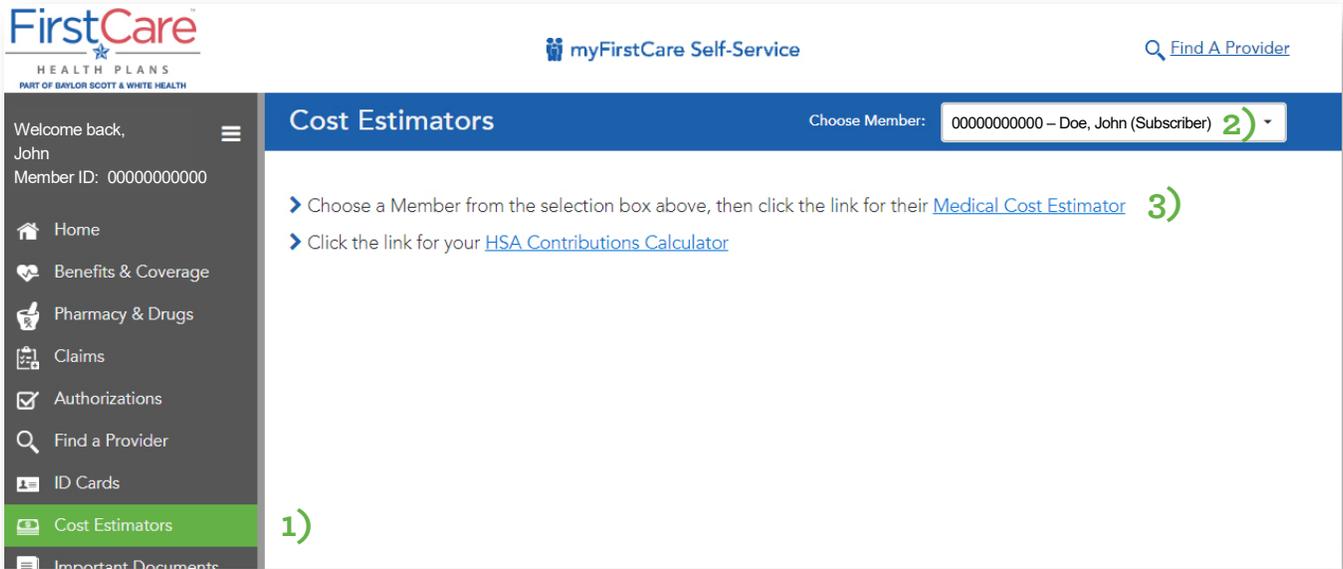
A. IMPORTANT—Information in Other Languages

If you, or someone you’re helping, has questions about FirstCare Health Plans, you have the right to get help and information in [your language](#) at no cost. Contact [FirstCare Customer Service](#) to talk to an interpreter today. *Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de FirstCare Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Póngase en contacto con [Servicio al Cliente de FirstCare](#) para hablar con un intérprete en la actualidad.*

II. Locating the Medical Cost Estimator

Log on to the **FirstCare Member Self-Service Portal** (<https://my.firstcare.com/Portal/Member/Login.aspx>) and **1)** click on the “Cost Estimators” option in the left navigation bar, **2)** choose the designated member (subscriber or dependent, if there are dependents on your policy) from the list of active members and **3)** click on the “Medical Cost Estimator” link.

NOTE: For log in credentials and/or to register for the Member Self-Service portal, contact FirstCare Customer Service at the number on the back of your ID card.



III. Using the Medical Cost Estimator

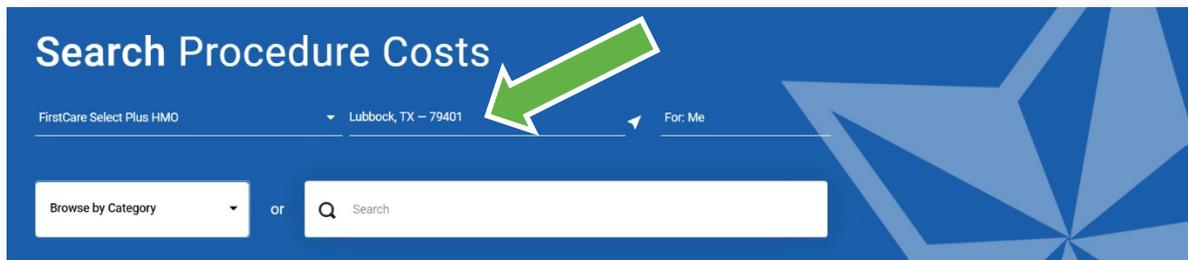
There are three (3) main search options in the tool.

A. Option 1—You know what you’re looking for

If you know what you are looking for, you can fill in the fields below.

Step 1

Enter your location if it is different from what is showing in the box. Enter a city, county or zip code.



Medical Cost Estimator

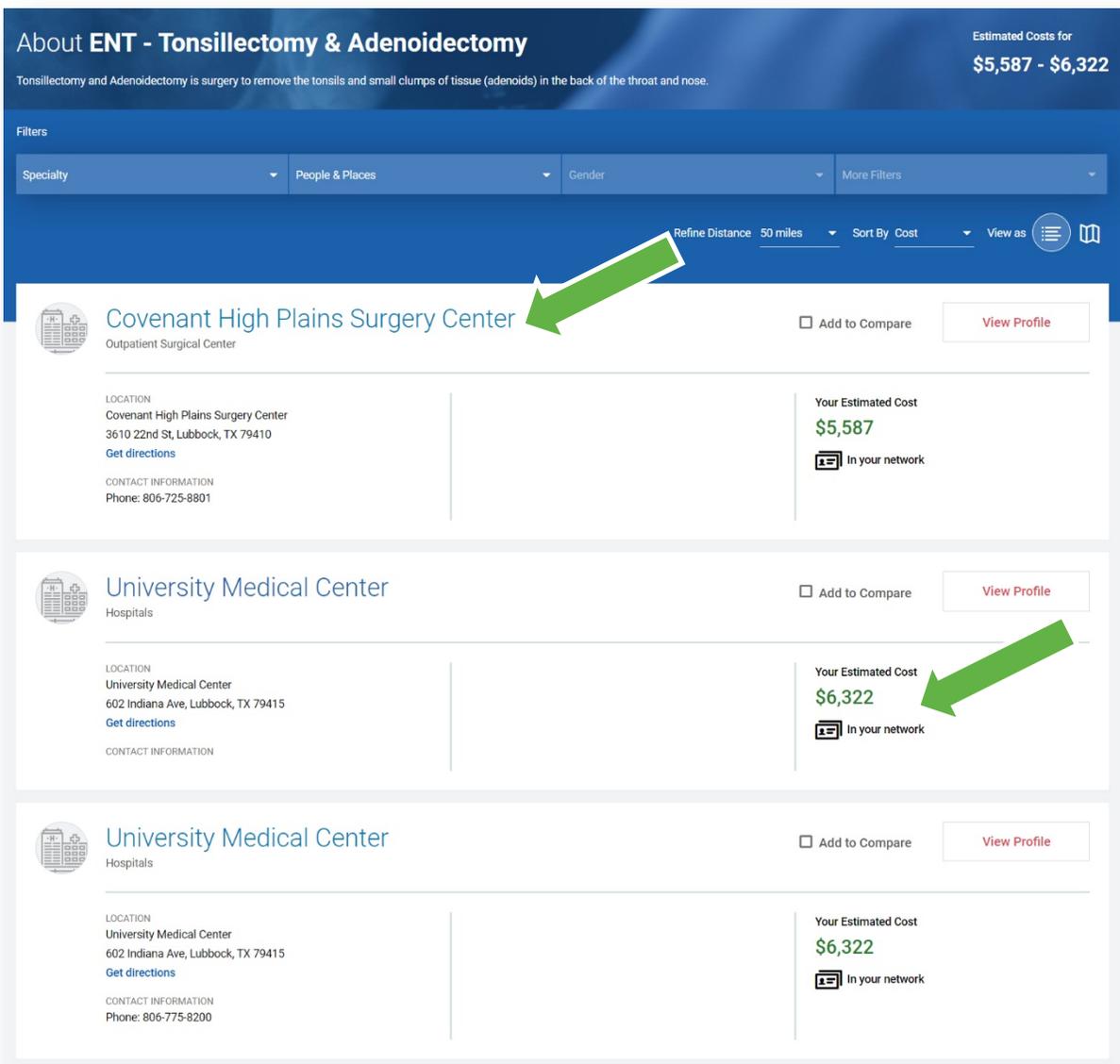
Step 2

Enter the procedure/service you want the estimated cost for, such as: appendectomy or tonsillectomy, into the search box.



Step 3

The provider(s) who offer the procedure/service you entered, along with the estimated cost(s), will be displayed.

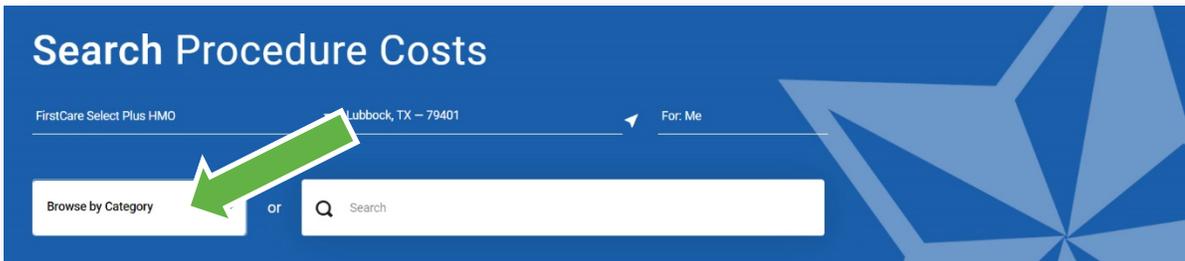


B. Option 2—You need help finding a medical service

If you need more help, you can choose from the list of procedures/services in the Medical Cost Estimator category.

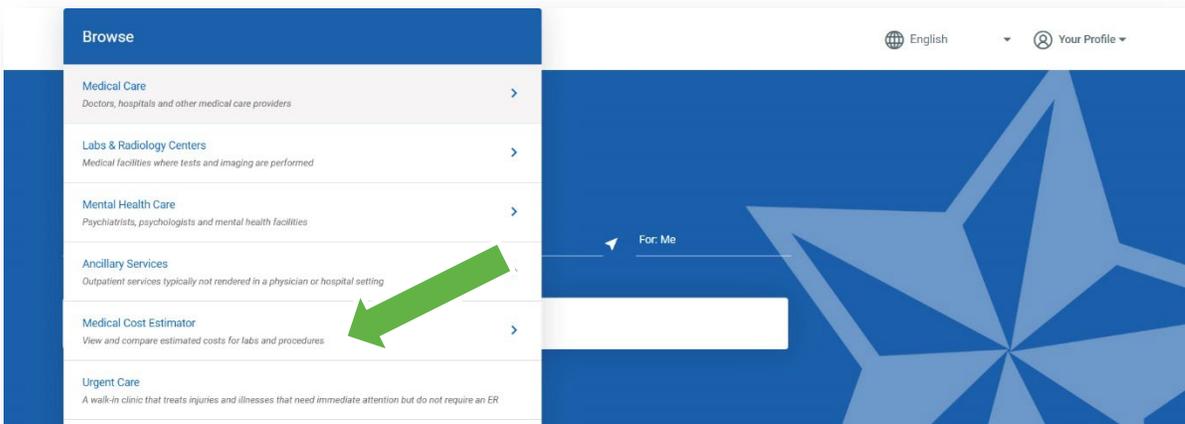
Step 1

Click on the “Browse by Category” button.



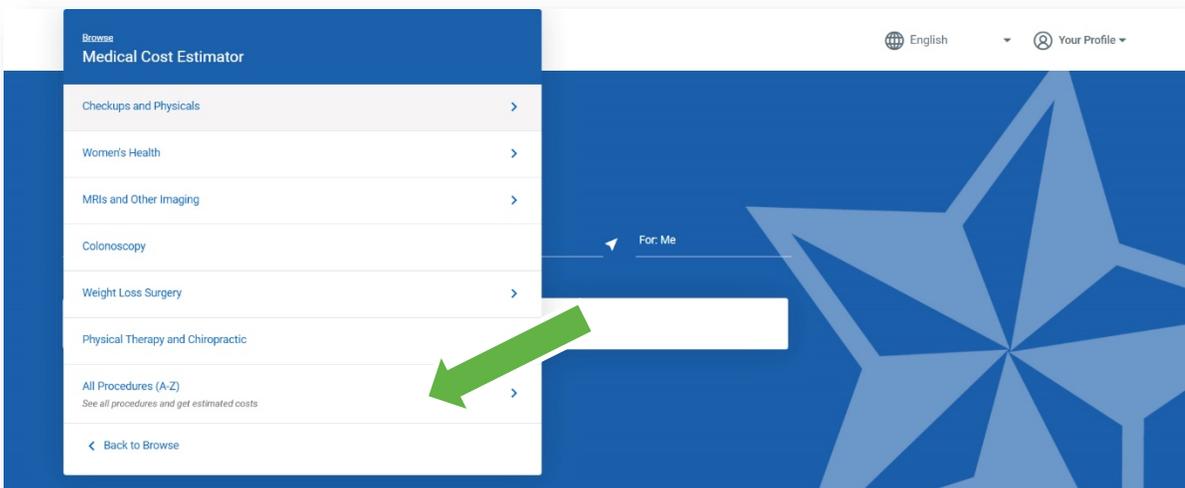
Step 2

Click on the “Medical Cost Estimator” button.



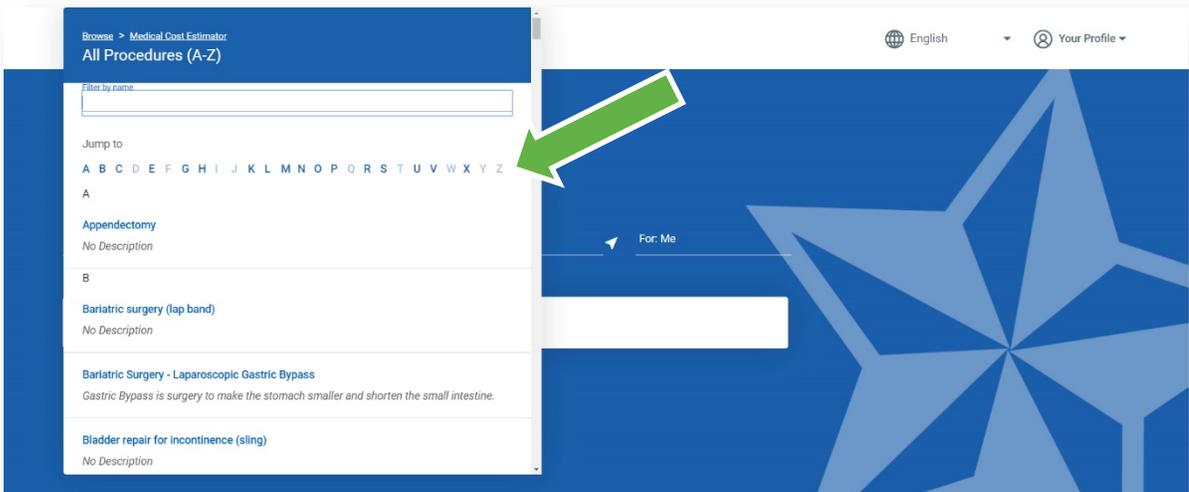
Step 3

Click on the appropriate category button or on “All Procedures (A-Z)” button.



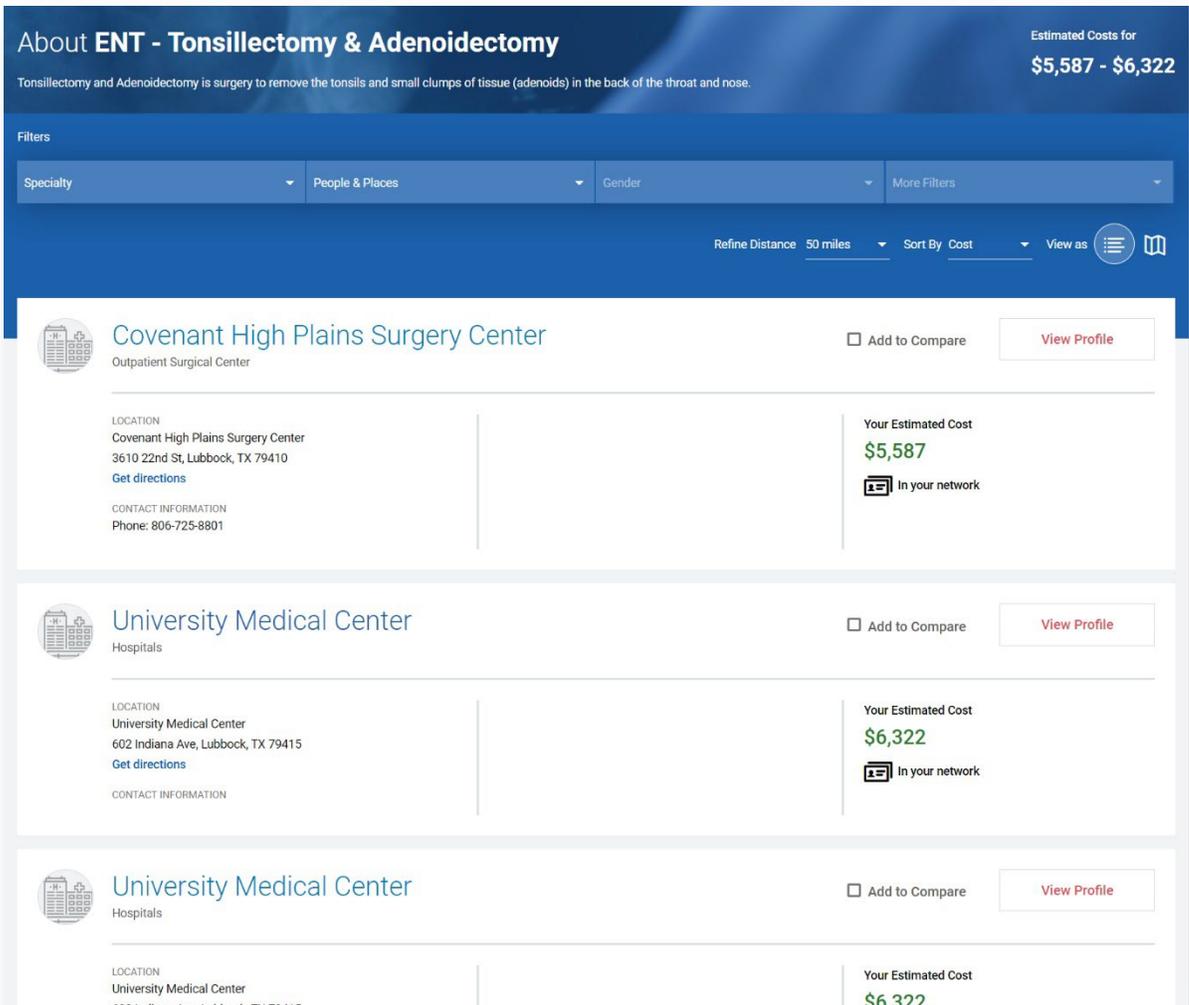
Step 4

From the list, choose the appropriate procedure/service to see the estimated cost.



Step 5

The provider(s) that offer the procedure/service you entered will be displayed.



C. Option 3—Refining your search

If you need help in narrowing your search you can apply filters to help in the process.

Step 1

Follow directions for your initial search

Step 2

Click on the details you'd like to see (i.e., "distance") for a dropdown menu with more choices. This updates your search results based on your choices.

NOTE: You can select more than one item at once for your search.

About ENT - Tonsillectomy & Adenoidectomy
Tonsillectomy and Adenoidectomy is surgery to remove the tonsils and small clumps of tissue (adenoids) in the back of the throat and nose.

Estimated Costs for
\$5,587 - \$6,322

Filters

Specialty People & Places Gender Distance More Filters

5 miles
10 miles
25 miles
50 miles
100 miles
Any distance

0 miles Sort By Cost View as

Covenant High Plains Surgery Center
Outpatient Surgical Center

LOCATION
Covenant High Plains Surgery Center
3610 22nd St, Lubbock, TX 79410
[Get directions](#)

CONTACT INFORMATION
Phone: 806-725-8801

Your Estimated Cost
\$5,587
In your network

Add to Compare View Profile

University Medical Center
Hospitals

LOCATION
University Medical Center
602 Indiana Ave, Lubbock, TX 79415
[Get directions](#)

CONTACT INFORMATION
Phone: 806-775-8200

Your Estimated Cost
\$6,322
In your network

Add to Compare View Profile

University Medical Center
Hospitals

LOCATION
University Medical Center
602 Indiana Ave, Lubbock, TX 79415
[Get directions](#)

CONTACT INFORMATION
Phone: 806-775-8200

Your Estimated Cost
\$6,322
In your network

Add to Compare View Profile

Medical Cost Estimator

Step 3

You can also compare up to four the “Add to Compare” boxes on the provider/facility of your choice.

About ENT - Tonsillectomy & Adenoidectomy Estimated Costs for
\$5,587 - \$6,322

Tonsillectomy and Adenoidectomy is surgery to remove the tonsils and small clumps of tissue (adenoids) in the back of the throat and nose.

Filters

Specialty ▼ People & Places ▼ Gender ▼ More Filters ▼

Refine Distance 50 miles ▼ Sort By Cost ▼ View as ☰ 📄

Covenant High Plains Surgery Center
Outpatient Surgical Center

Add to Compare View Profile

LOCATION
Covenant High Plains Surgery Center
3610 22nd St, Lubbock, TX 79410
[Get directions](#)

CONTACT INFORMATION
Phone: 806-725-8801

Your Estimated Cost
\$5,587
 In your network

University Medical Center
Hospitals

Add to Compare View Profile

LOCATION
University Medical Center
602 Indiana Ave, Lubbock, TX 79415
[Get directions](#)

Your Estimated Cost
\$6,322
 In your network

Select up to 4 Providers to **Compare** Clear all providers Compare 2/4

Covenant High Plains Surgery Center ✕

University Medical Center Hospitals ✕

< Compare Providers

Covenant High Plains Surgery Center **University Medical Center**

View Profile View Profile

Highlights ▲

Total estimated cost	\$5,587	\$6,322
Distance	0.9 mi	1.9 mi
Specialties	Outpatient Surgical Center	Hospitals

Ratings & Reviews - (No Data)

Provider Details - (No Data)

IV. Questions?

If you still have questions, or are not sure about using the Medical Cost Estimator, call the FirstCare Customer Service phone number on the back of your FirstCare Member ID card.