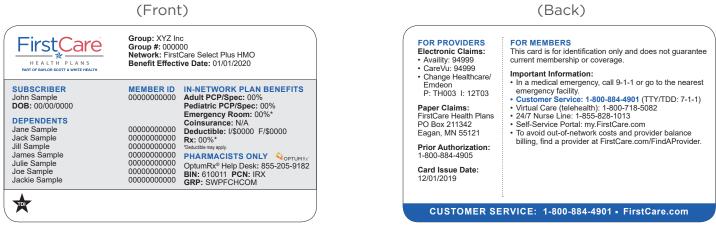


## FirstCare Member ID Card

Remember to carry your FirstCare member ID card with you at all times. You will need to show it at each office visit as well as the pharmacy. FirstCare member ID cards enable doctors and other health care providers to quickly and easily access member eligibility and benefit information.

For questions about your ID card or to request a new card in the mail, please contact FirstCare Customer Service at the phone number located on the back of the card.

## SAMPLE ID CARD



Note: Information on the card may vary based on plan benefits.

## TIPS

- Your ID card contains important information: your plan name, member ID number, copay/ coinsurance amounts, and customer service phone number(s) to call if you have questions.
- Stay in-network to get the most out of your plan benefits and avoid higher fees and outof-pocket costs.
- Access your plan information online through the myFirstCare Self Service Portal at my.FirstCare.com. Enjoy a mobile-friendly experience—making it your one-stop shop for most information and questions, accessible from your smartphone, tablet or computer.
- Need care advice? Should you see a doctor? Get the info you need today. Talk to a nurse 24/7 by calling the **24/7 Nurse Line** at **1.855.828.1013**.
- FirstCare Virtual Care—*Powered by MDLIVE*. Get 24/7 access to board-certified doctors, licensed therapists and more—using your smartphone, tablet or desktop computer. Login to <u>my.FirstCare.com</u> to get started.

