

2019 Pharmacy Benefit Prior Authorization Initial Determinations

Approval and Denial Rates

By Drug Class, Provider Specialty, Indication

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	6		3	1		7	17
Advanced Practice Nurse			2				2
G35 Multiple sclerosis			2				2
Family Practice	2					2	4
Diagnosis Not Provided						1	1
F90.1 Attention-deficit hyperactivity disorder, predominantly hyperactive type						1	1
G47.419 Narcolepsy without cataplexy	1						1
ICD CODE NOT SPECIFIED	1						1
Hospitalist						1	1
ICD CODE NOT SPECIFIED						1	1
Neurology			1				1
G47.19 Other hypersomnia			1				1
Pediatrics	3					3	6
F90.0 Attention-deficit hyperactivity disorder, predominantly inattentive type	2						2
F90.2 Attention-deficit hyperactivity disorder, combined type						2	2
G47.11 Idiopathic hypersomnia with long sleep time	1						1
ICD CODE NOT SPECIFIED						1	1
Psychiatry	1			1		1	3
F51.05 Insomnia due to other mental disorder				1			1
G47.33 Obstructive sleep apnea (adult) (pediatric)	1						1
ICD CODE NOT SPECIFIED						1	1
AMEBICIDES			1				1
Family Practice			1				1
N76.0 Acute vaginitis			1				1
ANALGESICS - ANTI-INFLAMMATORY	89		20				109
-	2		1				3
L40.0 Psoriasis vulgaris	2		1				3
Advanced Practice Nurse	5						5
L40.0 Psoriasis vulgaris	1						1
L40.50 Arthropathic psoriasis, unspecified	1						1
L73.2 Hidradenitis suppurativa	1						1
M06.09 Rheumatoid arthritis without rheumatoid factor, multiple sites	1						1
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
Dermatology	18		8				26
Diagnosis Not Provided			1				1
L40.0 Psoriasis vulgaris	12		2				14
L40.8 Other psoriasis	3		3				6
L40.9 Psoriasis, unspecified			1				1
L70.8 Other acne			1				1
L73.2 Hidradenitis suppurativa	3						3
Gastroenterology	6						6
K50.013 Crohn's disease of small intestine with fistula	1						1

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
K50.90 Crohn's disease, unspecified, without complications	1						1
K51.50 Left sided colitis without complications	1						1
K51.90 Ulcerative colitis, unspecified, without complications	3						3
Gastroenterology, Pediatric	1						1
K50.10 Crohn's disease of large intestine without complications	1						1
Internal Medicine	12		4				16
L40.50 Arthropathic psoriasis, unspecified	4		2				6
M05.79 Rheumatoid arthritis with rheumatoid factor of multiple sites without organ or systems involvement	2						2
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites	2		1				3
M06.00 Rheumatoid arthritis without rheumatoid factor, unspecified site	1						1
M06.89 Other specified rheumatoid arthritis, multiple sites	1						1
M06.9 Rheumatoid arthritis	1		1				2
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
Physician Assistant	1		1				2
L40.50 Arthropathic psoriasis, unspecified	1						1
M05.79 Rheumatoid arthritis with rheumatoid factor of multiple sites without organ or systems involvement				1			1
Rheumatology	44		6				50
ICD CODE NOT SPECIFIED	1		1				2
L40.50 Arthropathic psoriasis, unspecified	12		2				14
M05.79 Rheumatoid arthritis with rheumatoid factor of multiple sites without organ or systems involvement	3						3
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites	12		1				13
M05.9 Rheumatoid arthritis with rheumatoid factor, unspecified	5						5
M06.09 Rheumatoid arthritis without rheumatoid factor, multiple sites	6		2				8
M06.1 Adult-onset Still's disease	1						1
M06.9 Rheumatoid arthritis	4						4
ANDROGENS-ANABOLIC	6		11				17
Endocrinology, Diabetes & Metabolism	2						2
E29.1 Testicular hypofunction	2						2
Family Practice	2		8				10
E29.1 Testicular hypofunction	1		6				7
E34.9 Endocrine disorder, unspecified			1				1
ICD CODE NOT SPECIFIED	1						1
R79.89 Other specified abnormal findings of blood chemistry			1				1
Internal Medicine	1		3				4
E29.1 Testicular hypofunction	1		3				4
Urology	1						1
E29.1 Testicular hypofunction	1						1
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	6					1	7
Advanced Practice Nurse	2						2
J45.21 Mild intermittent asthma with (acute) exacerbation	1						1
J45.990 Exercise induced bronchospasm	1						1
Emergency Medicine	1						1
J45.40 Moderate persistent asthma, uncomplicated	1						1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
Family Practice	3						3
J44.9 Chronic obstructive pulmonary disease, unspecified	1						1
J45.909 Unspecified asthma, uncomplicated	1						1
J98.01 Acute bronchospasm	1						1
Internal Medicine						1	1
J45.41 Moderate persistent asthma with (acute) exacerbation						1	1
ANTIDEPRESSANTS	26		28				54
Advanced Practice Nurse	4		8				12
F31.32 Bipolar disorder, current episode depressed, moderate			1				1
F32.9 Major depressive disorder, single episode, unspecified	2		3				5
F33.0 Major depressive disorder, recurrent, mild			1				1
F33.9 Major depressive disorder, recurrent, unspecified	1						1
F43.23 Adjustment disorder with mixed anxiety and depressed mood			1				1
ICD CODE NOT SPECIFIED	1		2				3
Cardiology			1				1
F33.1 Major depressive disorder, recurrent, moderate			1				1
Family Practice	14		13				27
Diagnosis Not Provided	1						1
F32.1 Major depressive disorder, single episode, moderate			1				1
F32.9 Major depressive disorder, single episode, unspecified	9		7				16
F33.1 Major depressive disorder, recurrent, moderate	1		1				2
F33.9 Major depressive disorder, recurrent, unspecified	2						2
F34.1 Dysthymic disorder			1				1
F41.8 Other specified anxiety disorders	1		2				3
ICD CODE NOT SPECIFIED			1				1
Geriatric Medicine	1						1
F32.9 Major depressive disorder, single episode, unspecified	1						1
Internal Medicine	2		2				4
F32.9 Major depressive disorder, single episode, unspecified			1				1
F33.1 Major depressive disorder, recurrent, moderate	2						2
F41.8 Other specified anxiety disorders			1				1
Neurology			1				1
G20 Parkinson's disease			1				1
Physician Assistant	2		2				4
F32.0 Major depressive disorder, single episode, mild			1				1
F33.9 Major depressive disorder, recurrent, unspecified	2		1				3
Psychiatry	3		1				4
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features			1				1
F33.2 Major depressive disorder, recurrent severe without psychotic features	2						2
F33.42 Major depressive disorder, recurrent, in full remission	1						1
ANTIDIABETICS	97		3	1		12	113
Advanced Practice Nurse	15			1		2	18
Diagnosis Not Provided	3						3
E10.65 Type 1 diabetes mellitus with hyperglycemia				1			1
E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	2					2	4

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
E11.69 Type 2 diabetes mellitus with other specified complication	1						1
E11.9 Type 2 diabetes mellitus without complications	3						3
ICD CODE NOT SPECIFIED	4						4
R73.01 Impaired fasting glucose	1						1
Emergency Medicine	2						2
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
ICD CODE NOT SPECIFIED	1						1
Endocrinology, Diabetes & Metabolism	12						12
Diagnosis Not Provided	1						1
E10.65 Type 1 diabetes mellitus with hyperglycemia	1						1
E11.49 Type 2 diabetes mellitus with other diabetic neurological complication	2						2
E11.65 Type 2 diabetes mellitus with hyperglycemia	4						4
E11.9 Type 2 diabetes mellitus without complications	1						1
ICD CODE NOT SPECIFIED	3						3
Family Practice	44					7	51
Diagnosis Not Provided	3						3
E11.311 Type 2 diabetes mellitus with unspecified diabetic retinopathy with macular edema						1	1
E11.65 Type 2 diabetes mellitus with hyperglycemia	9					1	10
E11.69 Type 2 diabetes mellitus with other specified complication	1						1
E11.8 Type 2 diabetes mellitus with unspecified complications	2						2
E11.9 Type 2 diabetes mellitus without complications	23					5	28
ICD CODE NOT SPECIFIED	6						6
Internal Medicine	15		3			1	19
Diagnosis Not Provided	2						2
E10.65 Type 1 diabetes mellitus with hyperglycemia			1				1
E11.22 Type 2 diabetes mellitus with diabetic chronic kidney disease	1						1
E11.649 Type 2 diabetes mellitus with hypoglycemia without coma			1				1
E11.65 Type 2 diabetes mellitus with hyperglycemia	5		1				6
E11.9 Type 2 diabetes mellitus without complications	4						4
ICD CODE NOT SPECIFIED	3						3
R73.03 Prediabetes						1	1
Nurse Practitioner	1					1	2
E11.29 Type 2 diabetes mellitus with other diabetic kidney complication						1	1
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
Physician Assistant	7					1	8
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
E11.9 Type 2 diabetes mellitus without complications	6					1	7
Pulmonary Disease	1						1
Diagnosis Not Provided	1						1
ANTIEMETICS	13		3				16
Anesthesiology			1				1
M79.609 Pain in unspecified limb			1				1
Gastroenterology			2				2
K31.84 Gastroparesis			1				1
R11.2 Nausea with vomiting, unspecified			1				1

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Hematology & Oncology	1						1
R63.0 Anorexia	1						1
Surgery, Critical Care	1						1
Z98.84 Bariatric surgery status	1						1
Surgery, General	11						11
E66.01 Morbid (severe) obesity due to excess calories	6						6
R12 Heartburn	1						1
Z98.84 Bariatric surgery status	4						4
ANTIFUNGALS	2		3				5
Family Practice	2		3				5
B35.4 Tinea corporis	1		1				2
B36.0 Pityriasis Versicolor			1				1
B48.8 Other specified Mycoses	1		1				2
ANTIHYPERTENSIVES	34		14				48
Advanced Practice Nurse	4						4
E78.2 Mixed hyperlipidemia	1						1
E78.5 Hyperlipidemia, unspecified	1						1
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	1						1
ICD CODE NOT SPECIFIED	1						1
Anesthesiology	1						1
E78.2 Mixed hyperlipidemia	1						1
Cardiology	14		3				17
E78.01 Familial hypercholesterolemia			1				1
E78.00 Disorders of lipoprotein metabolism and other lipidemias	1						1
E78.2 Mixed hyperlipidemia	5						5
E78.5 Hyperlipidemia, unspecified	4						4
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	4		1				5
ICD CODE NOT SPECIFIED			1				1
Cardiology, Interventional	2						2
E78.00 Disorders of lipoprotein metabolism and other lipidemias	1						1
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	1						1
Endocrinology, Diabetes & Metabolism	3		3				6
E78.1 Pure hyperglycemia	1		1				2
E78.5 Hyperlipidemia, unspecified			2				2
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	1						1
ICD CODE NOT SPECIFIED	1						1
Family Practice	8		6				14
E78.01 Familial hypercholesterolemia	1						1
E78.00 Disorders of lipoprotein metabolism and other lipidemias	1						1
E78.1 Pure hyperglycemia			1				1
E78.2 Mixed hyperlipidemia	2		3				5
E78.5 Hyperlipidemia, unspecified	1		2				3
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	2						2
Z86.39 Personal hx of other endocrine, nutritional and metabolic disease	1						1
Internal Medicine	2		2				4
E78.2 Mixed hyperlipidemia	1						1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
E78.5 Hyperlipidemia, unspecified	1		2				3
ANTIHYPERTENSIVES	4						4
Advanced Practice Nurse	1						1
Q21.0 Ventricular septal defect							
I50.3 Diastolic (congestive) heart failure	1						1
Cardiology, Pediatric	3						3
I35.1 Nonrheumatic aortic (valve) insufficiency	1						1
Q21.2 AVC complete S/P repair	1						1
Q23.4 Hypoplastic left heart syndrome	1						1
ANTI-INFECTIVE AGENTS - MISC.	10		8			3	21
Advanced Practice Nurse	2					1	3
A04.72 Enterocolitis due to Clostridium difficile, not specified as recurrent	1						1
A49.8 Other bacterial infections of unspecified site						1	1
K63.89 Other specified diseases of intestine	1						1
Dermatology			1				1
B95.62 Methicillin resistant Staphylococcus aureus infaction as the cause of diseases classified elsewhere			1				1
Family Practice	1		1			1	3
A04.7 Enterocolitis due to Clostridium difficile						1	1
K58.0 Irritable bowel syndrome with diarrhea	1						1
K58.8 Other irritable bowel syndrome			1				1
Gastroenterology	6						6
ICD CODE NOT SPECIFIED	4						4
K58.0 Irritable bowel syndrome with diarrhea	2						2
Hospitalist			2				2
B95.62 Methicillin resistant Staphylococcus aureus infaction as the cause of diseases classified elsewhere			1				1
L08.9 Local infection of the skin and subcutaneous tissue, unspecified			1				1
Internal Medicine			3			1	4
A04.7 Enterocolitis due to Clostridium difficile						1	1
A49.02 Methicillin resistant Staphylococcus aureus infection, unspecified site			1				1
B95.62 Methicillin resistant Staphylococcus aureus infaction as the cause of diseases classified elsewhere			1				1
R19.7 Diarrhea, unspecified			1				1
Physician Assistant	1						1
K58.0 Irritable bowel syndrome with diarrhea	1						1
Podiatrist			1				1
B95.62 Methicillin resistant Staphylococcus aureus infaction as the cause of diseases classified elsewhere			1				1
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	23		3				26
Advanced Practice Nurse	1						1
C50.919 Malignant neoplasm of unspecified site of unspecified female breast	1						1
General Practice	2		1				3
C18.7 Malignant neoplasm of sigmoid colon	1		1				2
C7A.8 Other malignant neuroendocrine tumors	1						1
Hematology	1						1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
C92.10 Chronic myeloid leukemia, BCR/ABL-positive, not having achieved remission	1						1
Hematology & Oncology	9		1				10
C34.92 Malignant neoplasm of unspecified part of left bronchus or lung	1						1
C44.311 Basal cell carcinoma of skin of nose			1				1
C50.919 Malignant neoplasm of unspecified site of unspecified female breast	1						1
C61 Malignant neoplasm of prostate	1						1
C64.1 Malignant neoplasm of right kidney, except renal pelvis	1						1
C64.9 Renal Cell Carcinoma	1						1
C88.0 Waldenström macroglobulinemia	1						1
C92.10 Chronic myeloid leukemia, BCR/ABL-positive, not having achieved remission	2						2
C92.11 Chronic myeloid leukemia, BCR/ABL-positive, in remission	1						1
Internal Medicine	2						2
C34.92 Malignant neoplasm of unspecified part of left bronchus or lung	1						1
C90.00 Multiple myeloma not having achieved remission	1						1
Obstetrics & Gynecology	1		1				2
C56.9 Malignant neoplasm of unspecified ovary			1				1
ICD CODE NOT SPECIFIED	1						1
Oncology, Medical	6						6
C22.0 Liver cell carcinoma	1						1
C34.32 Malignant neoplasm of lower lobe, left bronchus or lung	1						1
C49.A3 Gastrointestinal stromal tumor of small intestine	1						1
C50.519 Malignant neoplasm of lower-outer quadrant of unspecified female breast	1						1
C79.51 Secondary malignant neoplasm of bone	1						1
C92.10 Chronic myeloid leukemia, BCR/ABL-positive, not having achieved remission	1						1
Physician Assistant	1						1
ICD CODE NOT SPECIFIED	1						1
ANTIPARKINSON AGENTS	1						1
Neurology	1						1
G20 Parkinson's disease	1						1
ANTIPSYCHOTICS/ANTIMANIC AGENTS	5					5	10
Advanced Practice Nurse	2						2
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features	1						1
F33.2 Major depressive disorder, recurrent severe without psychotic features	1						1
Nurse Practitioner	1						1
F33.1 Major depressive disorder, recurrent, moderate	1						1
Psychiatry	2					5	7
F31.10 Bipolar disorder, current episode manic without psychotic features, unspecified	1						1
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features	1					2	3
F31.9 Bipolar disorder, unspecified						1	1
F33.1 Major depressive disorder, recurrent, moderate						1	1
F33.2 Major depressive disorder, recurrent severe without psychotic features						1	1
ANTIVIRALS	22		4				26
Advanced Practice Nurse	4						4
B18.2 Chronic viral hepatitis C	1						1
ICD CODE NOT SPECIFIED	3						3
Emergency Medicine	1						1

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
ICD CODE NOT SPECIFIED	1						1
Family Practice	7		2				9
B20 Human immunodeficiency virus [HIV] disease	1						1
ICD CODE NOT SPECIFIED	2		1				3
Z20.2 Contact with and (suspected) exposure to infections with a predominantly sexual mode of transmission			1				1
Z20.6 Contact with and (suspected) exposure to human immunodeficiency virus [HIV]	2						2
Z72.52 High risk homosexual behavior	2						2
Gastroenterology	5						5
B18.2 Chronic viral hepatitis C	5						5
Infectious Diseases	1						1
ICD CODE NOT SPECIFIED	1						1
Internal Medicine	2						2
ICD CODE NOT SPECIFIED	1						1
Z20.6 Contact with and (suspected) exposure to human immunodeficiency virus [HIV]	1						1
Obstetrics & Gynecology	2		2				4
Diagnosis Not Provided			1				1
ICD CODE NOT SPECIFIED	1						1
Z20.6 Contact with and (suspected) exposure to human immunodeficiency virus [HIV]	1		1				2
ASSORTED CLASSES	4		3				7
Advanced Practice Nurse			1				1
E87.5 Hyperkalemia			1				1
Hematology & Oncology	2						2
C83.30 Diffuse large B-cell lymphoma, unspecified site	1						1
C90.00 Multiple myeloma not having achieved remission	1						1
Internal Medicine	1		2				3
C90.00 Multiple myeloma not having achieved remission	1						1
ICD CODE NOT SPECIFIED			1				1
M32.10 Systemic lupus erythematosus, organ or system involvement unspecified			1				1
Nephrology/Renal Medicine	1						1
E87.5 Hyperkalemia	1						1
CARDIOVASCULAR AGENTS - MISC.	8	8	16				32
Advanced Practice Nurse	1	1	7				9
Diagnosis Not Provided			1				1
E29.1 Testicular hypofunction		1					1
I10 Essential (primary) hypertension			1				1
ICD CODE NOT SPECIFIED	1						1
N40.0 Benign prostatic hyperplasia without lower urinary tract symptoms			1				1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms			1				1
N52.9 Male erectile dysfunction, unspecified			3				3
Cardiology	3		2				5
I25.5 Ischemic cardiomyopathy	1						1
I50.22 Chronic systolic (congestive) heart failure	1						1
R00.0 Tachycardia, unspecified	1						1
R00.2 Palpitations			2				2
Cardiology, Interventional	2		2				4

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Drug	Required	Total
I50.22 Chronic systolic (congestive) heart failure	1		1				2
I50.9 Heart failure, unspecified	1		1				2
Emergency Medicine		1					1
N52.9 Male erectile dysfunction, unspecified		1					1
Family Practice		3	2				5
F52.21 Male erectile disorder		2					2
N52.1 Erectile dysfunction due to diseases classified elsewhere		1					1
N52.9 Male erectile dysfunction, unspecified			2				2
Physician Assistant	1	1	2				4
F52.21 Male erectile disorder		1					1
I50.22 Chronic systolic (congestive) heart failure	1						1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms			1				1
Z85.46 Personal history of malignant neoplasm of prostate			1				1
Pulmonary Disease	1						1
I27.0 Primary pulmonary hypertension	1						1
Urology		2	1				3
Diagnosis Not Provided			1				1
E29.1 Testicular hypofunction		1					1
N52.34 Erectile dysfunction following simple prostatectomy		1					1
CORTICOSTEROIDS	4		1	1			6
Advanced Practice Nurse	3		1	1			5
K20.0 Eosinophilic esophagitis				1			1
K50.119 Crohn's disease of large intestine with unspecified complications	1		1				2
K51.90 Ulcerative colitis, unspecified, without complications	2						2
Gastroenterology	1						1
K50.80 Crohn's disease of both small and large intestine without complications	1						1
DERMATOLOGICALS	50		25		1		76
-	1		1				2
L93.0 Discoid lupus erythematosus	1						1
L98.8 Other specified disorders of the skin and subcutaneous tissue			1				1
Advanced Practice Nurse	10		2				12
ICD CODE NOT SPECIFIED	2		1				3
L20.9 Atopic dermatitis, unspecified	1						1
L21.8 Other seborrheic dermatitis			1				1
L40.0 Psoriasis vulgaris	2						2
L40.51 Distal interphalangeal psoriatic arthropathy	1						1
L70.0 Acne vulgaris	4						4
Allergy & Immunology	6		4				10
ICD CODE NOT SPECIFIED	1						1
J33.0 Polyp of nasal cavity	1						1
J45.40 Moderate persistent asthma, uncomplicated	2		3				5
L20.81 Atopic neurodermatitis			1				1
L20.89 Atopic dermatitis	2						2
Dermatology	16		8		1		25
Diagnosis Not Provided			1				1
ICD CODE NOT SPECIFIED	2						2

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
L20.89 Atopic dermatitis	1		3				4
L20.9 Atopic dermatitis, unspecified	2		3				5
L21.9 Seborrheic dermatitis, unspecified	1						1
L23.89 Allergic contact dermatitis due to other agents	1						1
L30.9 Dermatitis, unspecified			1				1
L40.0 Psoriasis vulgaris	2						2
L40.8 Other psoriasis					1		1
L70.0 Acne vulgaris	7						7
Family Practice	4		2				6
ICD CODE NOT SPECIFIED	1						1
L40.8 Other psoriasis			1				1
L70.0 Acne vulgaris	1						1
L71.9 Rosacea, unspecified	1						1
L90.0 Lichen sclerosus et atrophicus	1						1
M19.049 Osteoarthritis			1				1
Internal Medicine	3		1				4
L40.50 Arthropathic psoriasis, unspecified	1						1
L70.0 Acne vulgaris	1						1
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
M51.36 Other intervertebral disc degeneration, lumbar region			1				1
Nurse Practitioner			3				3
L30.9 Dermatitis, unspecified			2				2
L40.0 Psoriasis vulgaris			1				1
Pediatrics	2						2
B85.0 Pediculosis due to Pediculus humanus capitis	1						1
ICD CODE NOT SPECIFIED	1						1
Physician Assistant	3		1				4
L20.9 Atopic dermatitis, unspecified	1						1
L70.0 Acne vulgaris	2						2
L81.1 Chloasma			1				1
Podiatrist			1				1
M77.52 Other enthesopathy of left foot and ankle			1				1
Pulmonary Disease			1				1
J45.50 Severe persistent asthma, uncomplicated			1				1
Rheumatology	2						2
ICD CODE NOT SPECIFIED	1						1
L40.50 Arthropathic psoriasis, unspecified	1						1
Surgery, General	3		1				4
L20.9 Atopic dermatitis, unspecified	2		1				3
L70.9 Acne, unspecified	1						1
ENDOCRINE AND METABOLIC AGENTS - MISC.	12		1				13
Advanced Practice Nurse			1				1
M81.0 Age-related osteoporosis without current pathological fracture			1				1
Endocrinology, Pediatric	3						3
E23.0 Hypopituitarism	3						3
Endocrinology, Reproductive	1						1

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
N80.3 Endometriosis of pelvic peritoneum	1						1
Genetics	2						2
E70.0 Classical phenylketonuria	2						2
Internal Medicine	2						2
ICD CODE NOT SPECIFIED	1						1
Z78.0 Asymptomatic menopausal state	1						1
Obstetrics & Gynecology	3						3
N80.9 Endometriosis, unspecified	2						2
N94.6 Dysmenorrhea, unspecified							
Z87.42 Personal history of other diseases of the female genital tract	1						1
Pediatrics	1						1
E23 Hypofunction and other disorders of the pituitary gland	1						1
FLUOROQUINOLONES			2				2
Advanced Practice Nurse			1				1
L08.9 Local infection of the skin and subcutaneous tissue, unspecified			1				1
Podiatrist			1				1
L03.115 Cellulitis of right lower limb			1				1
GASTROINTESTINAL AGENTS - MISC.	57		20				77
Advanced Practice Nurse	12		6				18
ICD CODE NOT SPECIFIED	1						1
K58.1 Irritable bowel syndrome with constipation	2		1				3
K59.00 Constipation, unspecified	1		1				2
K59.03 Drug induced constipation			1				1
K59.04 Chronic idiopathic constipation	5		1				6
K59.09 Other constipation	2		2				4
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
Anesthesiology	1						1
G37.3 Acute transverse myelitis in demyelinating disease of central nervous system	1						1
Endocrinology, Reproductive	1						1
N95.1 Menopausal and female climacteric states	1						1
Family Practice	13		3				16
K58.1 Irritable bowel syndrome with constipation	4		1				5
K58.2 Mixed irritable bowel syndrome			1				1
K59.00 Constipation, unspecified	4						4
K59.04 Chronic idiopathic constipation	3						3
K59.09 Other constipation	1		1				2
M54.16 Radiculopathy, lumbar region	1						1
Gastroenterology	16		6				22
ICD CODE NOT SPECIFIED	2						2
K58.1 Irritable bowel syndrome with constipation	3		3				6
K58.9 Irritable bowel syndrome without diarrhea			2				2
K59.00 Constipation, unspecified	2		1				3
K59.04 Chronic idiopathic constipation	6						6
K59.09 Other constipation	2						2
K74.3 Primary biliary cirrhosis	1						1
Internal Medicine	8		2				10

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
K58.1 Irritable bowel syndrome with constipation	2						2
K59.00 Constipation, unspecified	1						1
K59.03 Drug induced constipation			1				1
K59.04 Chronic idiopathic constipation	4		1				5
L40.50 Arthropathic psoriasis, unspecified	1						1
Nurse Practitioner	2		2				4
K58.1 Irritable bowel syndrome with constipation	1						1
K59.04 Chronic idiopathic constipation	1		1				2
K59.09 Other constipation			1				1
Physical Medicine & Rehabilitation	2						2
K59.03 Drug induced constipation	2						2
Physician Assistant			1				1
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites			1				1
Rheumatology	2						2
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites	2						2
GOUT AGENTS	1						1
Nephrology/Renal Medicine	1						1
E.79.0 Hyperuricemia without signs of inflammatory arthritis and tophaceous disease	1						1
HEMATOLOGICAL AGENTS - MISC.	3		1				4
Advanced Practice Nurse	1						1
I65.29 Occlusion and stenosis of unspecified carotid artery	1						1
Allergy & Immunology			1				1
D84.1 Defects in the complement system			1				1
Cardiology	2						2
I21.19 ST elevation (STEMI) myocardial infarction involving other coronary artery of inferior wall	1						1
ICD CODE NOT SPECIFIED	1						1
MACROLIDES						1	1
Family Practice						1	1
A04.72 Enterocolitis due to Clostridium difficile, not specified as recurrent						1	1
MEDICAL DEVICES	23		13				36
Advanced Practice Nurse	1		1				2
E11.65 Type 2 diabetes mellitus with hyperglycemia			1				1
E11.9 Type 2 diabetes mellitus without complications	1						1
Endocrinology, Diabetes & Metabolism	10		2				12
E10.65 Type 1 diabetes mellitus with hyperglycemia	2		1				3
E10.9 Type 1 diabetes mellitus without complications	2		1				3
E11.49 Type 2 diabetes mellitus with other diabetic neurological complication	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	3						3
ICD CODE NOT SPECIFIED	2						2
Endocrinology, Pediatric	2		1				3
E10.65 Type 1 diabetes mellitus with hyperglycemia	1						1
E10.9 Type 1 diabetes mellitus without complications	1		1				2
Family Practice	3		4				7
E10.9 Type 1 diabetes mellitus without complications	1		1				2
E11.621 Type 2 diabetes mellitus with foot ulcer	1		1				2

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved		Met				
E11.65 Type 2 diabetes mellitus with hyperglycemia			1				1
E11.9 Type 2 diabetes mellitus without complications			1				1
ICD CODE NOT SPECIFIED	1						1
Internal Medicine	4		1				5
E10.40 Type 1 diabetes mellitus with diabetic neuropathy, unspecified	1						1
E10.9 Type 1 diabetes mellitus without complications	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
ICD CODE NOT SPECIFIED	1		1				2
Nurse Practitioner	1		2				3
E10.65 Type 1 diabetes mellitus with hyperglycemia	1						1
E11.9 Type 2 diabetes mellitus without complications			1				1
E16.1 Reactive hypoglycemia			1				1
Pediatrics	2		2				4
E10.10 Type 1 diabetes mellitus with ketoacidosis without coma			1				1
E10.9 Type 1 diabetes mellitus without complications	1						1
ICD CODE NOT SPECIFIED	1		1				2
MIGRAINE PRODUCTS	39		54				93
Advanced Practice Nurse	1		13				14
G43.009 Migraine without aura, not intractable, without status migrainosus			1				1
G43.011 Migraine without aura, intractable, with status migrainosus			3				3
G43.101 Migraine with aura, not intractable, with status migrainosus			1				1
G43.119 Migraine with aura, intractable, without status migrainosus			1				1
G43.701 Chronic migraine without aura, not intractable, with status migrainosus			1				1
G43.831 Menstrual migraine, intractable, with status migrainosus	1						1
G43.909 Migraine, unspecified, not intractable, without status migrainosus			2				2
ICD CODE NOT SPECIFIED			1				1
R51 Headache			3				3
Anesthesiology			2				2
G43.109 Migraine with aura, not intractable, without status migrainosus			1				1
G43.701 Chronic migraine without aura, not intractable, with status migrainosus			1				1
Family Practice	7		18				25
G43.001 Migraine without aura, not intractable, with status migrainosus	1		1				2
G43.009 Migraine without aura, not intractable, without status migrainosus			1				1
G43.109 Migraine with aura, not intractable, without status migrainosus	1		2				3
G43.119 Migraine with aura, intractable, without status migrainosus	1						1
G43.409 Hemiplegic migraine, not intractable, without status migrainosus			1				1
G43.709 Chronic migraine without aura, not intractable, without status migrainosus	1		1				2
G43.809 Other migraine, not intractable, without status migrainosus			2				2
G43.909 Migraine, unspecified, not intractable, without status migrainosus	2		10				12
G43.911 Migraine, unspecified, intractable, with status migrainosus	1						1
Hospitalist	2						2
G43.101 Migraine with aura, not intractable, with status migrainosus	2						2
Internal Medicine			3				3
G43.009 Migraine without aura, not intractable, without status migrainosus			1				1
G43.909 Migraine, unspecified, not intractable, without status migrainosus			1				1
R51 Headache			1				1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved						
Legal Medicine	1						1
G43.009 Migraine without aura, not intractable, without status migrainosus	1						1
Neurology	23		16				39
G43.019 Migraine without aura, intractable, without status migrainosus	2						2
G43.109 Migraine with aura, not intractable, without status migrainosus			1				1
G43.119 Migraine with aura, intractable, without status migrainosus			1				1
G43.701 Chronic migraine without aura, not intractable, with status migrainosus	2		1				3
G43.709 Chronic migraine without aura, not intractable, without status migrainosus	4		3				7
G43.719 Chronic migraine without aura, intractable, without status migrainosus	6		8				14
G43.809 Other migraine, not intractable, without status migrainosus	1		1				2
G43.909 Migraine, unspecified, not intractable, without status migrainosus	5						5
ICD CODE NOT SPECIFIED	3		1				4
Nursing	1		1				2
G43.109 Migraine with aura, not intractable, without status migrainosus			1				1
G43.719 Chronic migraine without aura, intractable, without status migrainosus	1						1
Physician Assistant	4		1				5
G43.009 Migraine without aura, not intractable, without status migrainosus	1						1
G43.019 Migraine without aura, intractable, without status migrainosus	1						1
G43.109 Migraine with aura, not intractable, without status migrainosus	1						1
G43.809 Other migraine, not intractable, without status migrainosus	1						1
G43.909 Migraine, unspecified, not intractable, without status migrainosus			1				1
NASAL AGENTS - SYSTEMIC AND TOPICAL	3		2				5
Advanced Practice Nurse			1				1
J30.9 Allergic rhinitis, unspecified			1				1
Allergy & Immunology	2						2
J30.0 Vasomotor rhinitis	1						1
J30.2 Other seasonal allergic rhinitis	1						1
Internal Medicine			1				1
J30.2 Other seasonal allergic rhinitis			1				1
Physician Assistant	1						1
J30.9 Allergic rhinitis, unspecified	1						1
OPHTHALMIC AGENTS	4		1				5
Family Practice	2						2
H04.129 Dry eye syndrome of unspecified lacrimal gland	2						2
Neurology			1				1
G51.0 Bell's Palsy			1				1
Optometrist	2						2
H16.223 Keratoconjunctivitis sicca, not specified as Sjorgen's, bilateral	2						2
PASSIVE IMMUNIZING AGENTS	4						4
Cardiology, Pediatric	1						1
Q26.3 Partial anomalous pulmonary venous	1						1
Pediatrics	3						3
P07.32 Preterm newborn, gestational age 29 completed weeks	2						2
Q26.3 Partial anomalous pulmonary venous	1						1
PROGESTINS	4		3				7
-	1		1				2

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary Drug	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved		Met				
O09.212 Supervision of pregnancy with history of pre-term labor, second trimester	1		1				2
Nursing	1						1
O09.212 Supervision of pregnancy with history of pre-term labor, second trimester	1						1
Obstetrics & Gynecology	2		2				4
O09.212 Supervision of pregnancy with history of pre-term labor, second trimester			1				1
O09.219 Supervision of pregnancy with history of pre-term labor, unspecified trimester	2		1				3
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	7		6				13
Family Practice			1				1
F48.2 Pseudobulbar affect			1				1
Internal Medicine	1						1
F48.2 Pseudobulbar affect	1						1
Neurology	3		3				6
F48.2 Pseudobulbar affect	1		2				3
G10 Huntington's disease	1		1				2
G24.01 Drug induced subacute dyskinesia	1						1
Physician Assistant	2		2				4
F48.2 Pseudobulbar affect	2		2				4
Pulmonary Disease	1						1
G47.411 Narcolepsy with cataplexy	1						1
RESPIRATORY AGENTS - MISC.	2						2
Pediatrics	2						2
E84.0 Cystic fibrosis with pulmonary manifestations	2						2
URINARY ANTISPASMODICS	1		1				2
Surgery, General	1						1
R35.0 Frequency of micturition	1						1
Urology			1				1
R35.0 Frequency of micturition			1				1
Grand Total	570	8	250	3	1	29	861

2019 Pharmacy Benefit Prior Authorization Initial Determinations

Approval and Denial Rates

By Drug Class

Drug Class	Approved	Denied	Grand Total
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	6	11	17
AMEBICIDES		1	1
ANALGESICS - ANTI-INFLAMMATORY	89	20	109
ANDROGENS-ANABOLIC	6	11	17
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	6	1	7
ANTIDEPRESSANTS	26	28	54
ANTIDIABETICS	97	16	113
ANTIEMETICS	13	3	16
ANTIFUNGALS	2	3	5
ANTIHYPERTENSIVES	4		4
ANTI-INFECTION AGENTS - MISC.	10	11	21
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	23	3	26
ANTIPARKINSON AGENTS	1		1
ANTIPSYCHOTICS/ANTIMANIC AGENTS	5	5	10
ANTIVIRALS	22	4	26
ASSORTED CLASSES	4	3	7
CARDIOVASCULAR AGENTS - MISC.	8	24	32
CORTICOSTEROIDS	4	2	6
DERMATOLOGICALS	50	26	76
ENDOCRINE AND METABOLIC AGENTS - MISC.	12	1	13
FLUOROQUINOLONES		2	2
GASTROINTESTINAL AGENTS - MISC.	57	20	77
GOUT AGENTS	1		1
HEMATOLOGICAL AGENTS - MISC.	3	1	4
MACROLIDES		1	1
MEDICAL DEVICES	23	13	36
MIGRAINE PRODUCTS	39	54	93
*NASAL AGENTS - SYSTEMIC AND TOPICAL *	3	2	5
OPHTHALMIC AGENTS	4	1	5

Drug Class		Denied	Grand Total
PASSIVE IMMUNIZING AGENTS	4		4
PROGESTINS	4	3	7
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	7	6	13
RESPIRATORY AGENTS - MISC.	2		2
URINARY ANTISPASMODICS	1	1	2
Grand Total	570	291	861

2019 Pharmacy Benefit Prior Authorizations

Internal Appeal & IRO Appeal Overturn Rates

Drug Class	# Initial Requests Denied	# Internal Appeal Requests Overturned	# IRO Appeal Requests Overturned
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	11		
AMEBICIDES	1		
ANALGESICS - ANTI-INFLAMMATORY	20		3
ANDROGENS-ANABOLIC	11		
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	1		
ANTIDEPRESSANTS	28		1
ANTIDIABETICS	16		2
ANTIEMETICS	3		
ANTIFUNGALS	3		
ANTIHYPERTENSIVES	14		
ANTI-INFECTIVE AGENTS - MISC.	11		
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	3		2
ANTIPSYCHOTICS/ANTIMANIC AGENTS	5		
ANTIVIRALS	4		
ASSORTED CLASSES	3		
CARDIOVASCULAR AGENTS - MISC.	24		
CORTICOSTEROIDS	2		
DERMATOLOGICALS	26		2
ENDOCRINE AND METABOLIC AGENTS - MISC.	1		1
FLUOROQUINOLONES	2		
GASTROINTESTINAL AGENTS - MISC.	20		
HEMATOLOGICAL AGENTS - MISC.	1		
MACROLIDES	1		
MEDICAL DEVICES	13		1
MIGRAINE PRODUCTS	54		7
NASAL AGENTS - SYSTEMIC AND TOPICAL	2		
OPHTHALMIC AGENTS	1		
PROGESTINS	3		
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	6		

Drug Class		Overturned	Overturned
URINARY ANTISPASMODICS	1		
VAGINAL PRODUCTS		2	
Grand Total	291	21	