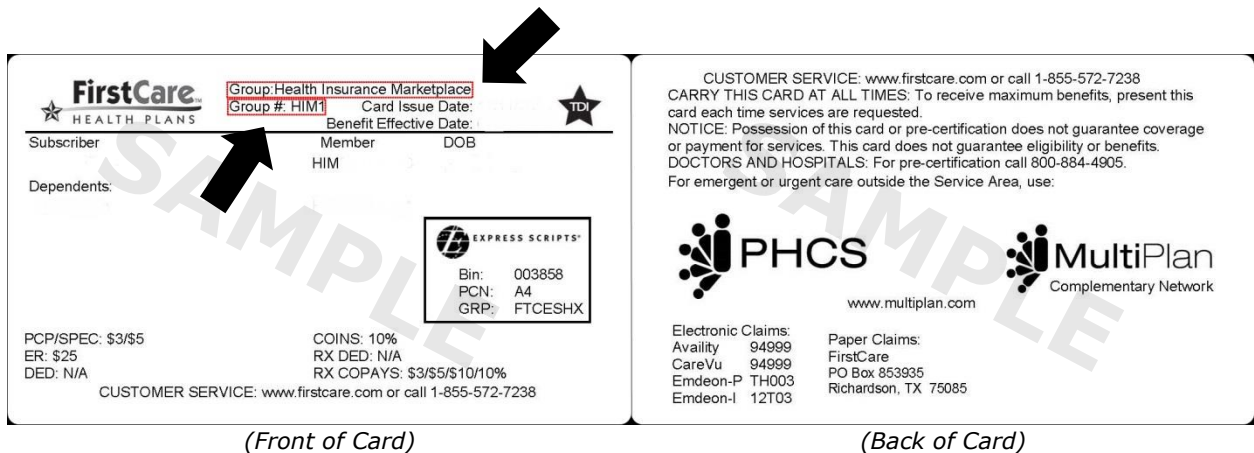


January, 2014

IDENTIFYING FIRSTCARE HEALTH PLANS MARKETPLACE MEMBERS

As of January 1, FirstCare is now covering members enrolled in our Marketplace plans through the federal Health Insurance Marketplace.

To help you quickly identify these patients, we've included the group name "Health Insurance Marketplace," and the group number "HIM1" on the member ID cards (shown below).



From a claims and benefits perspective, FirstCare views our Marketplace members exactly as those who enroll through an employer group. Therefore, your staff should follow the same procedures for eligibility and verification the same way they would for our other HMO members.

Questions? Please contact your provider relations representative at the number below.

Abilene area	1-325-670-3525	Lubbock area	1-806-784-4380
Amarillo area	1-800-239-5650	All other areas	1-800-437-7737

For more information, please visit www.firstcare.com.