



At FirstCare, we believe that all Texans and our communities should be healthy and health care should be accessible for all of our friends and neighbors.

FirstCare was founded in Amarillo in 1985, and we're still locally owned. We put down roots and we've watched them grow. In fact, we're owned by Texas-based [Scott and White Health Plan](#) —part of [Baylor Scott & White Health](#).

At FirstCare, we put you first.

Check out our new [video](#),  or download our online [brochure](#). 

### Our Mission

Working together to serve our customers and build healthier communities—one member at a time.



Commendable Status  
(Medicaid HMO, 9/2018)

### Contact Us

[FirstCare.com](#)  
1-800-214-0502



August 2019

Nearly  
**140,000**



members

### Provider Network:



**193**  
hospitals



**15,000+**  
primary care and  
specialty physicians



**900+**  
pharmacy  
locations



**1,300+**  
ancillary and  
other facilities

**FOUNDED  
in 1985**

**143  
Counties**

**4** local  
offices:

- ☆ Abilene
- ☆ Amarillo
- ☆ Austin
- ☆ Lubbock



**350+**  
employees

### Plan Information and Service Area Maps

Group



- [Products](#)
- [Map](#)

Individual/  
Family  
Marketplace



- [Products](#)
- [Map](#)

Medicare  
D-SNP



- [Products](#)
- [Map](#)

Medicaid  
STAR/MRSA



- [Products](#)
- [Map](#)

CHIP



- [Products](#)
- [Map](#)