FirstCare HEALTH PLANS

Individual Enrollment Request Form

FirstCare Advantage Dual SNP (HMO SNP)

NOTE: Please contact FirstCare Health Plans if you need information in another language or format (Braille).

To enroll in FirstCare Advantage Dual SNP (HMO SNP), please provide the following information:

Please verify the plan you want to enroll in: ☐ FirstCare Advantage Dual SNP (HMO SNP) $0 - $23.90 per month

LAST Name: _____ FIRST Name: _____ Middle Initial: _____ ☐ Mr. ☐ Mrs. ☐ Ms.

Birth Date: (_ _ / _ _ / _ _ _ _)	Sex: ☐ M ☐ F	Home Phone Number: _____	Alternate Phone Number: _____

Permanent Residence Street Address (P.O. Box is not allowed):

_____

City: _____ County: _____ State: _____ Zip Code: _____

Mailing Address (only if different from your Permanent Residence Address):

Street Address: _____ City: _____ State: ____ ZIP: _____ Code: _____

E-mail Address: _____

Please provide your Medicare insurance information:

Please take out your ***red, white and blue*** Medicare card to complete this section.

- Fill out this information as it appears on your Medicare card.

  -OR-

- Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

Name *(as it appears on your Medicare card)*:

_____

Medicare number: _____

Is Entitled to:	**Effective Date:**
HOSPITAL (Part A)	_____
MEDICAL (Part B)	_____

NOTE: *You must have Medicare Part A and Part B to join a Medicare Advantage plan.*

Paying your plan premium:

If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it. You can pay by mail, Electronic Funds Transfer (EFT), or credit card each month or quarterly. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. DO NOT pay FirstCare Advantage Dual SNP the Part D-IRMAA.

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, EFT, or credit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month.

If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay FirstCare Advantage Dual SNP (HMO SNP) the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will get a bill each month.

Please select a premium payment option:

- ☐ Get a bill.
- ☐ Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.
  I get monthly benefits from: ☐ *Social Security* ☐ *RRB*

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include

all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

Please read and answer these important questions:

1. Do you have End Stage Renal Disease (ESRD)? ☐ Yes ☐ No
   If you have had a successful kidney transplant and/or you don't need regular dialysis any more, **please attach a note or records** from your doctor showing you have had a successful kidney transplant or you don't need dialysis, otherwise we may need to contact you to obtain additional information
2. Are you a resident in a long-term care facility, such as a nursing home? ☐ Yes ☐ No
   If "yes," please provide the following information:
   Name of Institution: _____
   Address & Phone Number of Institution (number and street): _____
3. Are you enrolled in your State Medicaid program? ☐ Yes ☐ No
   If "yes," please provide your Medicaid number: _____
4. Do you or your spouse work? ☐ Yes ☐ No

Please choose the name of a Primary Care Physician (PCP), clinic or health center:

_____

Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:

- ☐ Spanish
- ☐ Accessible formats—Braille or Large Print

Please contact FirstCare Advantage Dual SNP (HMO SNP) at 1-866-229-4969 (TTY/TDD users should call 1-800-562-5259) if you need information in an accessible format or language other than what is listed above. We are open October 1 – March 31, 8 a.m. to 8 p.m., daily; April 1 – September 30, 8 a.m. to 8 p.m., Monday through Friday.

Please read this important information:

If you currently have health coverage from an employer or union, joining FirstCare Advantage Dual SNP (HMO SNP) could affect your employer or union health benefits. You could lose your employer or union health coverage if you join FirstCare Advantage Dual SNP. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

Please read and sign below:

By completing this enrollment application, I agree to the following:

FirstCare Advantage Dual SNP (HMO SNP) is a Medicare Advantage plan and has a contract with the Federal government. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available (Example: October 15 – December 7 of every year), or under certain special circumstances.

FirstCare Advantage Dual SNP serves a specific service area. If I move out of the area that FirstCare Advantage Dual SNP serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of FirstCare Advantage Dual SNP, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Member Handbook and/or Evidence of Coverage document from FirstCare Advantage Dual SNP when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare aren't usually covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date FirstCare Advantage Dual SNP coverage begins, I must get all of my health care from FirstCare Advantage Dual SNP, except for emergency or urgently needed services or out-of-area dialysis services. Services authorized by <plan name> and other services contained in my FirstCare Advantage Dual SNP Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Without authorization, **NEITHER MEDICARE NOR FIRSTCARE ADVANTAGE DUAL SNP WILL PAY FOR THE SERVICES**.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with FirstCare Advantage Dual SNP, he/she may be paid based on my enrollment in FirstCare Advantage Dual SNP.

Release of Information: By joining this Medicare health plan, I acknowledge that FirstCare Advantage Dual SNP (HMO SNP) will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that FirstCare Advantage Dual SNP will release my information to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

Signature: _____

Today's Date: _____

If you are the authorized representative, you must sign above and provide the following information:

Name: _____

Address: _____

Phone Number: (_____) _____ — _____

Relationship to Enrollee: _____

Office Use Only

Name of staff member/agent/broker (if assisted in enrollment): _____

Plan ID #: _____

Effective Date of Coverage: _____

ICEP/IEP: _____ AEP: _____ SEP (type): _____ Not Eligible: _____