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FirstCare Health Plans Names New VP of Operations

AUSTIN, Texas (December 14, 2015) – Today, officials at [FirstCare Health Plans](http://www.firstcare.com) named Paul Marchant as the new vice president of operations.

Marchant is responsible for leadership of FirstCare's Health Plan Services teams at the organization's corporate headquarters in Austin, Texas, as well as operational oversight of member and provider Customer Service based in Lubbock, Texas.

"Paul's proven track record and expertise in health plan operations will be instrumental to our organization's success," said Mark Huntley, Chief Financial and Operating Officer. "We're excited to have him on board to support FirstCare's goal of helping Texans lead healthier lives."

Marchant brings more than 18 years of executive experience in commercial, Medicaid and Medicare program administration, including claims processing, system configuration and call center administration with him to FirstCare. He recently served as Vice President of National Claims Center Operations for CareCentrix in Tampa, Florida.

Marchant holds a bachelor's degree from the University of Maine, and is Lean and Six Sigma Green Belt certified. He will be based out of FirstCare's headquarters in Austin, Texas.

About FirstCare Health Plans

Our mission is to provide access to high quality, affordable health care through strong partnerships in the communities we serve. Since 1985, we've been serving the health care needs of members across North, West, and Central Texas. Today, our service area includes 108 counties, with local offices in Abilene, Amarillo, Lubbock, and corporate offices in Austin, Texas. We offer a wide range of HMO, PPO, HSA, and ASO products through a variety of programs, including small and large employer plans; state, federal and teacher plans; government programs; and the Health Insurance Marketplace. With the support of our owners, Covenant Health in Lubbock and Hendrick Health System in Abilene, we serve over 178,000 members. For more information, please visit www.firstcare.com.

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