



Identifying FirstCare Marketplace Members

Wednesday, June 25, 2014

As of January 1 2014, FirstCare is now covering members enrolled in our Marketplace plans through the federal Health Insurance Marketplace. To help you quickly identify these patients, we've included the group name "Health Insurance Marketplace," and the group number "HIM1" on the member ID cards.

From a claims and benefits perspective, FirstCare views our Marketplace members exactly as those who enroll through an employer group. Therefore, the same procedures for eligibility and benefit verification for our other HMO members are still in place. If you have questions, please contact **FirstCare Customer Service** at 1.855.572.7238.