



Durable Medical Equipment (DME) Client Signature Waived During COVID-19

Are client signatures required for DME during COVID-19?

To help ensure continuity of care during the COVID-19 (coronavirus) response, as directed by the Texas Health and Human Services [Commission](#), FirstCare Medicaid will not require client or guardian signature for Durable Medical Equipment Certification and Receipt Form.

When will this change be effective?

This change will be effective March 24, 2020 through May 30, 2020.

Have questions?

You can contact our FirstCare Medicaid Provider Service Center at:

STAR 1-800-431-7798

CHIP 1-877-639-2447

For more information about this notice and other changes to Texas Medicaid due to COVID-19, go to: <http://www.tmhp.com/Pages/COVID-19/COVID-19-HOME.aspx>