

Provider Fax Blast

Referring Provider Identifiers for Medicare Part C Durable Medical Equipment (DME) Claims

Dear Participating Providers:

FirstCare Health Plans is reinforcing the requirement to include the referring physician's NPI on all DME claims. The Centers for Medicare & Medicaid Services (CMS) requires all Medicare Advantage Organizations to submit encounters for DME with the referring physician NPI.

Based on the review of Medicare encounter data, invalid or missing referring provider National Provider Identifiers (NPIs) are found on Durable Medical Equipment, Lab, Imaging Center, and Home Health Agency encounters.

Effective **8/1/2020**, all DME providers, Labs, Imaging Centers, and Home Health Agencies will be required to submit the referring provider's NPI. Claims received without this information will be rejected and the provider will need to resubmit with the referring provider's NPI.

If you have any questions regarding, please do not hesitate to contact the FirstCare Customer Service Department at **1-800-884-4901**.

Our Provider Relations Team is here for you. If you have any questions, please contact us at PRsupport@firstcare.com.