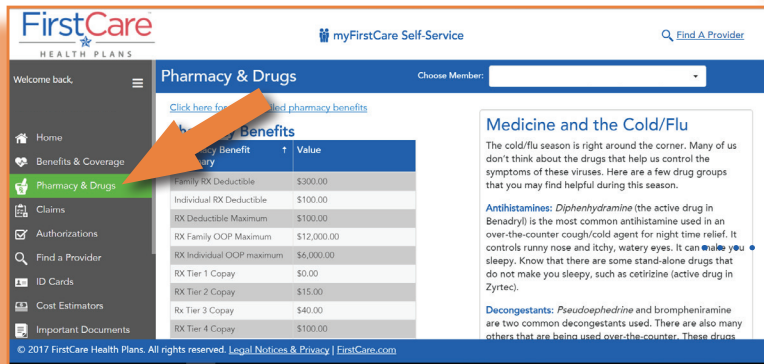
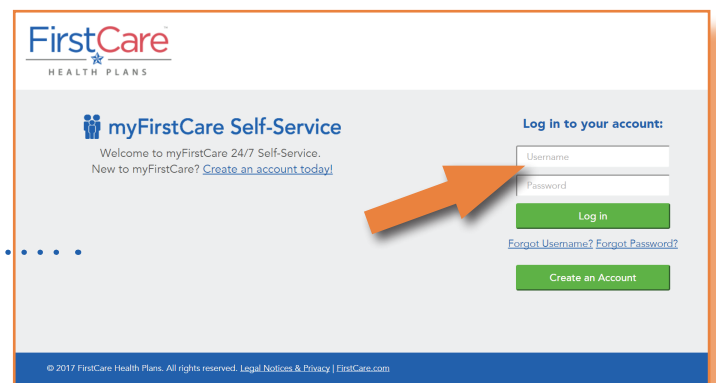


ACCESSING YOUR NAVITUS PRESCRIPTION DRUG BENEFITS



Getting started is as easy as...

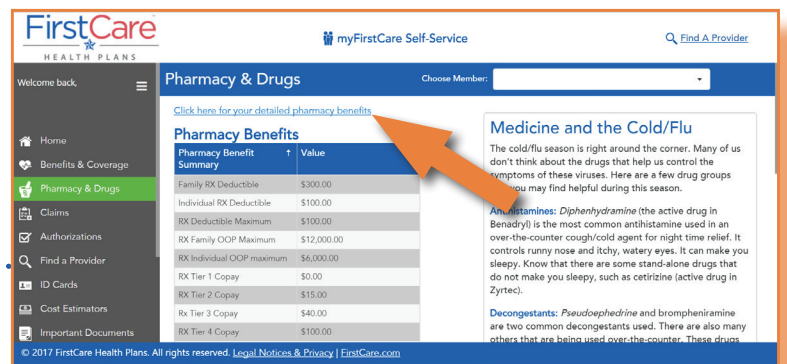
1 Log on to the FirstCare Self-Service Portal (my.firstcare.com).



2 Click on the Pharmacy & Drugs tab.

3 Click the link to view your detailed pharmacy benefits to open the Navitus portal.

NOTE: You must enter the Navitus portal through the FirstCare Self-Service Portal (my.firstcare.com). Your user credentials will not allow direct access through Navitus.com.



MAIL ORDER

COST-EFFECTIVE. EASY-TO-USE.

Obtaining your prescriptions via mail order pharmacy can be cost-effective, as well as save you time.

To sign up with FirstCare's new mail order pharmacy (NoviXus—a Navitus company), simply complete the required form found on FirstCare.com. See your plan's *Pharmacy & Drugs* page for more details.



CONTACT US

QUESTIONS? CONTACT
FIRSTCARE FOR ASSISTANCE.

Customer Service

Contact FirstCare Customer Service at the phone number listed on your FirstCare Member ID Card or visit FirstCare.com/ContactUs.

Pharmacy Network Information

For a complete pharmacy network listing, visit FirstCare.com/FindAProvider.